

## **TERMS AND CONDITIONS FOR ROOMS**

### **PRICES**

The prices indicated are intended per room, per night, according to the type of room and number of occupants selected (unless otherwise specified), subject to availability. Normal supplements are applied for rooms of superior category, additional guests and added products. The prices are applicable only to new bookings. All the prices indicated are applicable at the time of booking, they cannot be combined with other offers and may be modified without notice. The entire cost of each booking, with the addition of all extras provided during the guests' permanence, must be settled in full before departure. VAT is included at the current rate when applicable. The City Tax of 4.30 Euros per person, per night, is not included and will be charged at the time of checking out.

### **DIRECT BOOKINGS FULL PRICE**

**PAYMENT:** To guarantee the booking, a valid credit is necessary. The credit card must be presented when checking in at reception. For reservations made by phone in the last 24 hours or for walk-in the payment is required upon arrival. For all others, payment is required on departure, without prejudice to the guest's right to request it upon arrival.

**CANCELLATIONS.** You can cancel or modify your booking free of charge up to 7 days before the arrival date. From 7 days until the arrival date, the penalty is 100% and the total amount of the booking will be charged on the credit card communicated as guarantee.

**NO SHOW:** If check-in is not done before 12 pm (midnight) or if no communication of arrival after 12 pm (midnight) on the foreseen day of arrival is given, that is in any case of no-show, we shall consider the booking cancelled and the booking will be charged at 100% of its value.

### **DIRECT BOOKINGS DISCOUNTED PRICE**

**PAYMENT:** Payment is required in full at the time of booking. Your credit card will be consequently be charged immediately for the full amount.

**CANCELLATION:** Payments made for discounted prices will not be refunded in the case of cancellation. Discounted price bookings cannot be modified.

**NO SHOW:** If check-in is not done before 12 pm (midnight) or if no communication of arrival after 12 pm (midnight) on the foreseen day of arrival is given, that is in any case of no-show, we shall consider the booking cancelled and it will not be refund.

### **PROMOTIONAL PRICES**

Prices are subject to availability and modifications only for a certain number of rooms. When this quota is reached, the hotel will not accept further bookings at these prices even if it is not fully booked. Supplements could be applicable, varying according to the day of the week and the season. These prices are applicable only to new bookings. For rooms of the lower categories to which normal supplements are applicable, we reserve the right to modify the offers according to need. Full payment is required at the time of booking and this cannot be refunded or transferred. These prices cannot be combined with other offers. Refer to the page of promotional terms and conditions for further information.

**PAYMENT:** Payment is required in full at the time of booking. Your credit card will be consequently be charged immediately for the full amount.

**CANCELLATION:** Payments made for discounted prices will not be refunded in the case of cancellation. Discounted price bookings cannot be modified.

**NO SHOW:** If check-in is not done before 12 pm (midnight) or if no communication of arrival after 12 pm (midnight) on the foreseen day of arrival is given, that is in any case of no-show, we shall consider the booking cancelled and it will not be refund.

**BOOKINGS GUARANTEED:**

When you make a booking, your booking is guaranteed. By this we mean that we will provide the agreed standard of accommodation you booked. You can modify or cancel your booking in conformity with these terms and conditions.

In the unlikely case in which we should modify or cancel your booking, we reserve the right to do so, including the offer to transfer your booking to another hotel with similar standards. In this case, it is possible for you to: (a) accept the modification as notified; (b) stipulate an alternative agreement with us; (c) cancel the booking and receive a complete refund of all sums paid.

**RECEPTION OPENING HOURS:** reception desk is available 24 hours a day, 7 days a week.

**CHECK-IN TIMES:** Check-in is available from 3:00 pm, every day. Your room could be available also before 3:00 pm. This cannot be guaranteed, however, and if necessary, the hotel will allow you to leave your luggage in deposit until the room is ready. In the unlikely event of further waiting beyond 3:00 pm, the guest can deposit their luggage and begin to use all the hotel services.

**CHECK-OUT TIME:** Check-out is within 11:00 am.

**EARLY CHECK-IN TIME:** subject to availability.

**LATE CHECK-OUT TIME:** subject to availability and costs.

**BREAKFAST:** Breakfast is included in the price of the room and is served every day from 7:00 am until 10:30 am.

**CLEANING:** Rooms are cleaned every day unless guests request refused the cleaning service on one or more particular days of their stay. Linen is changed every two days.

**SMOKING POLICY:** Smoking is strictly prohibited in all public areas and rooms. Electronic cigarettes are also forbidden, both in common areas and in hotel rooms. A fine (from € 27.50 to € 275.00) will be given to any person found to be smoking in a room.

**MINIBAR:** Rooms are provided with a minibar. Items from the minibar are supplied as a service and are subject to charges. The cost of each item is shown on a list placed close to the Minibar.

**POLICY REGARDING CHILDREN:** Children are considered to be aged between 0 and 5,99 years (children aged 6 years old are excluded). Children of up to 5,99 years will be accommodated, when space is suitable, with a cot or sofa bed, free of charge.

**POLICY REGARDING PETS:** Bellerive Lifestyle Hotel allows small pets. They have access to all common areas, kept on a leash, except the pool area, where they are not allowed to go. A daily charge of 50.00 € will be applied. Advance notice is required at the time of booking.

**PARKING:** The hotel has a parking that can be used according to availability and is free of charge. The parking is not guarded. The company accepts no liability for any loss or damage to a vehicle.

**INFORMATION ON THE PROCESSING OF PERSONAL DATA:** Personal data will be processed in compliance with Regulation (EU) 2016/679 on the protection of personal data, of Legislative Decree 196/2003 as amended by

Legislative Decree 101/2018 and other applicable rules and measures. The data will be processed exclusively to achieve the purposes for which they were collected and will be kept for the time necessary to achieve these purposes. For further information on data processing, please consult the privacy policy made available on the website for the purpose of booking. Guests are reminded that upon check-in at our property, a detailed privacy notice regarding the processing of personal data will be provided.